



DigTic

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DigTic Pilot Guide

How to start with one controlled, measurable pilot

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Audience	Decision makers, project leads and pilot partners
Purpose	Define a simple path from interest to proof of value
Pilot principle	Start small. Prove value. Expand later.

Pilot objective

A DigTic pilot should prove one clear outcome: secure, wallet-based access delivered through one API.

The pilot should be small, measurable and useful. The goal is not to prove every future use case, but to validate the platform value in one concrete flow.

Recommended pilot scope

- One partner or two connected partners.
- One use case: hotel room key, event access, conference access, or combined event + hotel.
- One integration path: issue, validate, use and revoke.
- One success metric: reduced manual handling, faster onboarding, fewer integrations, or improved customer journey.

Example pilot flows

- Hotel: issue a mobile room key to wallet and validate it during the stay window.
- Event: issue an event ticket and validate entry at the venue.
- Conference: issue different access rights for plenary and restricted sessions.
- Combined journey: event ticket and hotel access delivered as one connected access experience.

Roles and responsibilities

- Partner: define business flow, test users, venue/hotel/event scenario and acceptance criteria.
- DigTic: provide API setup, test credentials, pilot configuration and technical support.
- Sales/partner lead: coordinate scope, decision makers and next-step commercial discussion.

What we learn

- Which access scenario has the strongest customer value.
- How existing systems should connect to the DigTic API.
- What operational friction is removed.



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- What is needed for a production rollout.

Next step

Start with a short pilot discussion. Select one concrete use case, one partner flow, and one measurable outcome.